

Our Commitment to Your Health and Safety

At Stanford Children's Health, our highest priority is the safety of our patients and their families, our health care workers, and our community. Across our organization, we are taking every precaution to provide you with care that continues to meet the highest standards of safety and quality.



Health Screenings

We screen everyone who enters the hospital and clinics, including all staff, patients, and their family members.



Keeping a Safe Distance

Six-foot social distancing is maintained in our lobbies and clinical spaces with adjusted seating capacity.



More Access to Care

With convenient virtual visits, we are able to address many types of medical problems and illnesses, and we can help you to decide whether or not your child needs to be seen in person in our office—and in a way that minimizes any chance of spreading infections. To schedule a telehealth video visit, you will need a MyChart account, a Wi-Fi connection, and a computer, tablet, or phone with video features.



Universal Masking

Everyone is wearing a mask while at the hospital and in clinics; that includes the health care team and patients and their families. Masks are provided at entry.



Enhanced Cleaning

Includes sanitizing all medical equipment and cleaning all furniture and surfaces between every patient, as well as thorough cleaning of waiting rooms and high-touch surfaces every four hours. Hygiene stations with hand sanitizer are available throughout our practices and clinics and at the hospital.



Safety Protocols

We follow all protocols recommended by the Centers for Disease Control and Prevention (CDC) and our local government health officials. We continue to update our guidelines, information, and processes to respond to this evolving situation.